

Privacy policy

By using or calling this web site, I expressly consent and request that the redemption operator, contact me via telephone at the number(s) I call from or contact information I provide using sms text message or automated telephone dialing system, pre recorded message, electronic mail. Concerning my travel interests.

This privacy policy discloses the privacy practices for the redemption site.

This privacy policy applies solely to information collected by this web site. It will notify you of the following:

- 1). What personally identifiable information is collected from you through the web site, how it is used and with whom it may be shared
- 2). What choices are available to you regarding the use of your data.
- 3). The security procedures in place to protect the misuse of your information.
- 4). How you can correct any inaccuracies in the information.

Information Collection, Use, and Sharing

We are the sole owners of the information collected on this site. We only have access to/collect information that you voluntarily give us via email or other direct contact from you. We will not sell or rent this information to anyone.

We will use your information to respond to you regarding the reason you contacted us. We will not share your information with any third party outside of our organization, other than as necessary to fulfill your request, e.g. your hotel reservations.

Unless you ask us not to, we may contact you via email in the future to tell you about specials, new products or services, or changes to this privacy policy.

Your Access to and Control Over Information

You may opt-out of any future contacts from us at any time. You can do the following at any time by contacting us via the email address or phone number given on our website:

- 1). See what data we have about you if any.
- 2). Change/correct any data we have about you.
- 3). Have us delete any data we have about you.
- 4). Express any concern you have about our use of your data.

Security

We take precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline.

Wherever we collect sensitive information (such as credit card data), that information is encrypted and transmitted to us in a secure way. You can verify this by looking for a closed lock icon at the bottom of your web browser, or looking for "https" at the beginning of the address of the web page.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

Activation FEES & Taxes

The Activation fee covers both our service and the approximate tax recovery charges for local government tourism taxes bed taxes or value-added taxes that The redemption site pays to its vendors (e.g. hotels/resorts)

The activation fee is non-refundable you have 18 months to choose travel destination and travel dates. Once travel dates have been selected and confirmed no changes

PREPAID HOTEL RESERVATIONS

You acknowledge that The redemption site pre-negotiate certain room rates with hotel suppliers to facilitate the booking of your travel incentive and additional reservations. You also acknowledge that The redemption site provides you services to facilitate such booking of reservations for a consideration (the "facilitation fee"). The room rate displayed on the Website is a combination of the pre-negotiated room rate for rooms reserved on your behalf by The redemption site and the facilitation fee retained by The redemption site for their services. You authorize The redemption site to book reservations for the total reservation price, which includes the room rate displayed on the Website, plus tax recovery charges, service fees, and where applicable, taxes on The redemption site services.

Prepaid taxes

You acknowledge that except as provided below with respect to tax obligations on the amounts we retain for our services, The redemption site does not collect taxes for remittance to applicable taxing authorities. The tax recovery charges on prepaid hotel transactions are a recovery of the estimated taxes (e.g. sales and use, occupancy, room tax, tourism bed taxes, excise tax, value-added tax, etc.) that The redemption site pays to the hotel supplier for taxes due on the hotel's rental rate for the room. **The hotel** suppliers invoice The redemption site for certain charges, including tax amounts. The hotel suppliers are responsible for remitting applicable taxes to the applicable taxing jurisdictions. The redemption site does not act as co-vendors with the supplier with whom we book or reserve our customer's travel reservations.

Cancelation policy

This incentive activation is FINAL & NON-REFUNDABLE end user will have 18 months to travel and can choose from all available destinations to find travel dates and participating

resort/hotel options. Once travel dates are confirmed no changes will be allowed. Cancellations after dates are confirmed will result in forfeiture of the activation fees. (The inventory used for these rooms are not as flexible as booking at regular retail rack rates, once confirmed changes will not be allowed and cancellations or no-shows will result in forfeiture of fees paid) If optional upgrades are selected the cancelation or rescheduling policies will depend upon the individual participating hotel.

LIMITATION OF LIABILITY. As a condition of use of the Service, and in consideration of the Services provided by the Company, User agrees that neither the Company, nor any officer, affiliate, director, shareholder, agent, contractor or employee of the Company (the "Company Affiliates"), will be liable to User or any third party for any direct, indirect, incidental, special, punitive, or consequential damages, loss of profits, loss of earnings, loss of business opportunities, damages, expenses, or costs resulting directly or indirectly from, or otherwise arising in connection with the Service, Site or Content; including but not limited to any of the following: Reliance, Termination, Infringement, Force Majeure. The limitations set forth in this section apply to acts, omissions, negligence, and gross negligence of Company and/or the Company Affiliates, which, but for this provision, would give rise to course of action in contract, or any other legal doctrine. The Company shall not be liable for any direct, indirect, incidental, punitive, special, multiple, or consequential damages resulting from the use or inability to use the Services or for cost of procurement or substitute goods and services or resulting from any products or services purchased or obtained through the site including loss of profits, use, data or intangible property, even if the Company has been advised of the possibility of such damages. The entire liability of the Company and Your exclusive remedy with respect to the use of the site and service are limited to the lesser of (1) the amount actually paid by You for the Service during the three (3) months preceding the date of Your claim; or (2) US \$500.00. You hereby release the Company and the Company Affiliates from any all obligations, liabilities and claims in excess of this limitation.